

MODULE 11. UNIT 2. SYNTHESIZES THE PERSPECTIVES OF EYECARE PROFESSIONALS AND TEAMS

> O clinical audit a learning and an assessment tool

CLINICAL QUALITY IMPROVEMENT INVOLVES KEY ACTIONS:

- . UNDERSTANDING THE COMPLEX HEALTHCARE ENVIRONMENT
- · APPLYING A SYSTEMATIC APPROACH TO PATIENT SAFETY, AND CLINICAL EXPERIENCE
- . MEASURING FOR IMPROVEMENT
- · DESIGNING, TESTING, AND IMPLEMENTING CHANGES USING REAL-TIME

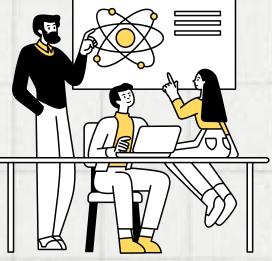
THE CYCLIC PROCESS UNFOLDS AS 4 MAJOR STEPS



CHANGE

- Identify possible shortfalls as a result of measuring performance
- Put together an action plan with timescales and named responsible individuals, to implement changes and make the required improvements.





IMPROVEMENT

- Repeat the quality improvement project, to check and to demonstrate that the required improvements have been made
- Confirm changes have led to the desired outcome.

THE CLINICAL AUDIT IS A QUALITY IMPROVEMENT PROCESS THAT SEEKS TO IMPROVE PATIENT OUTCOMES THROUGH A SYSTEMATIC REVIEW OF CARE AGAINST EXPLICIT CRITERIA AND THE IMPLEMENTATION OF CHANGE.



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