

TalentNext, platform access related FAQ's

1. How to check if TalentNext is accessible from a preferred network and/or device?

Compatible Web-Browsers:

- a. Chrome
- b. Firefox (version 126 or above or the latest version)
- c. Edge
- d. Safari

Technical Specifications:

- a. Windows - version 10 or above
- b. Mac OS - version 11 or above
- c. Processors – minimum i3, 8 GB Ram or higher / similar for AMD and others
- d. Web Camera: 640x480, 15 fps
- e. Screen Resolution: 1024 x 768 and above
- f. Internet Bandwidth - prefer 02 Mbps or more (LAN or Wi-Fi-Broadband or Cable Fibernet)

Browse the link <https://applicant.talent-next.com/auth/login>. The page should load without any errors/issues displayed on the screen. If the link does not display images or text boxes, then the page is not completely accessible, and it will not function properly.

2. How to unblock the TalentNext portal, if it is not accessible from a preferred network and/or device?

Usually, organization policies may block external sites/URL from being accessed via the network and/or device. If the link <https://applicant.talent-next.com/auth/login> is not accessible on the device, then connect with the network/system administrator and request to whitelist "talent-next.com" domain in all organization policies. This should enable access to the TalentNext website on the device/network.

3. How to ensure timely receipt of all communications/updates from the TalentNext platform?

All updates and communications for TalentNext are sent from the ams-notifications@merittrac.com. Check the Inbox and Spam Folder for conversations from this destination. If the emails are still not found in the Inbox then request the system/network administrator to whitelist the aforesaid email_id.

4. Can the exams be taken via mobile phone?

The recommended device for the best user experience is a laptop. The test can be taken via mobile phone too. Please visit <https://applicant.talent-next.com/auth/login> to access the exam via mobile phone.

Note – For exams enabled with the virtual proctor system, it is advisable to use a laptop.

5. What 'permissions' need to be given to access a virtual proctored exam?

Virtual proctored exams will need the following permissions (from a laptop):

- a. Web Camera
- b. Microphone
- c. Location
- d. Entire Screensharing
- e. Internet Access

A functional compatibility check can be done by accessing the link <https://systemcheck.talent-next.com/> via the preferred device. The system will automatically complete all hardware and software checks on the device to confirm functionalities. Exam access will be available soon after. If any of the steps highlighted does not turn 'green', please contact your network/system administrator to unblock the step. The device and network are considered compatible to take the exam only if the message "Your system meets the technical requirements and is compatible with the proctoring procedure." is displayed on the screen.